



ACT! Premium by Sage – System Requirements

Recommended Web/Database Server requirements (ACT! Premium EX)

An IBM® compatible computer with a 2 GHz processor (or equivalent); 1GB

RAM; 1GB of free disk space;

32 Bit versions of Microsoft® Windows® XP (SP2), Windows Server 2003

(SP2), Windows Vista (All versions), Windows Server 2008 (standard, Web, Enterprise)

64 Bit versions of Windows Vista (All versions), Windows Server 2003

(Standard, Web, Enterprise & Small Business Server), Windows Server 2008

(standard, Web, Enterprise).

CD Rom

Monitor: SVGA (800 x 600) or higher

Recommended client pc requirements – As above

ACT! Premium ST - Recommended Web/Database Server & client pc requirements:

As Above except no Windows XP compatibility.

Scalability Recommendations

Users Servers Processor Memory ACT! Version SQL Server

2005

1-10 1 1.8 GHz

Processor

(or equivalent)

1 GB - ACT! Premium for Web 2009 (11.0) (EX Edition) - ACT! Premium for Web 2009 (11.0) (ST Edition)

Express Edition 11-30 1 2.8 GHz

Processor

1 GB - ACT! Premium for Web

2009 (11.0) (EX Edition) - ACT! Premium for Web 2009 (11.0) (ST Edition)

Express Edition 31-50 1 3.2 GHz

Processor 2 GB - ACT! Premium for Web 2009 (11.0) (ST Edition)

Notes

Network Users only: 1Gbps network cards and switches with Microsoft Windows networking

Works with Microsoft Office 2002/XP and all later Editions

Concurrent User Limits: Windows XP Home and Vista Home Basic 5 users, Windows XP Professional and Windows Vista Home Premium, Business, Enterprise or Ultimate 10 users

ACT! by Sage Premium 2009 (v11) System requirements

Additional software

Microsoft Outlook® 2002, 2003, and 2007 (SP3 recommended for Outlook 2002/2003)

Microsoft Outlook Express 6.0 SP2

Lotus Notes® 6.5, 7.0.2, and 8.0

Eudora® 5.2

Internet Mail SMTP/POP3

Microsoft Office 2002, 2003, and 2007 (SP3 recommended for Office 2002/2003)

Microsoft Internet Explorer® 6.0 and 7.0

Adobe Reader® 6.0, 7.0, and 8.0

VMWare® Workstation 5.0, 5.5, and 6.0; VMWare Server 1.0.1

Palm OS® minimum device requirements

Palm OS 3.5-5.4

Minimum 33 MHz or higher processor

Minimum 8 MB or higher memory

Minimum 500K free memory plus 1K for each contact

HotSync® Manager 3.5 and 4.1.0

Pocket PC minimum device requirements

Pocket PC 2000/2002/Phone Edition (Windows CE 3.0); Windows Mobile 2003

(Windows CE 4.0 and 4.20.0); Windows Mobile 2005/5.0

Minimum 133 MHz or higher processor

Minimum 16 MB or higher memory

Minimum 500K free memory plus 1K for each contact

Microsoft ActiveSync® versions 3.5 - 4.5 (XP operating systems only)

Windows Mobile Device Center (Vista operating systems only)